

IS FLEX TIME FOR YOU?

We think we have the answer to your family's varied holiday needs. The management of FOUR SEASONS has provided a new element of flexibility in holiday planning.

QUESTIONS AND ANSWERS REGARDING FLEX TIME AT FOUR SEASONS

Q What is Flex time?

A Flex time is an ownership programme designed to give the owners of holiday weeks more flexibility in planning yearly holidays. You are not locked into any particular week or unit. Flex time works best for those you plan in advance.

Q What are the benefits of Flex time?

- **A** i) You own a "season" rather than a specific week. You may "float" your holiday within your season.
 - ii) You may alter the time of your annual holiday to fit your family's busy schedule.
 - iii) We have established two Flexible Use Periods with unit pools within these periods.

Q What do I own?

A You own Club membership at FOUR SEASONS, the Algarve's premier Gold Crown Resort. You can rent or exchange, or better still, use it year after year. You are guaranteed holidays at FOUR SEASONS forever!

Q How do I make a reservation to use my Flex time?

A You <u>must</u> submit a written Reservation Request. The week that appears on your application is <u>not</u> your confirmed Flexible week. Requests will be confirmed no earlier than one year, and no later than 90 days prior to the beginning of the period.

Flexible periods are as follows:

FLEX A weeks 13-28, 35-43 & 50-52 / FLEX B weeks 1-12 & 44-49

Reservations are on a "first come, first served" basis.

Q How do I make an exchange or rent my Flex time?

A You may exchange or rent your Flex time, but <u>only</u> after you have received a confirmation from FOUR SEASONS.

Q If I do not use my week this year, can I use it next year?

A This may be done, but <u>only</u> by "Space Banking" your <u>confirmed</u> week with RCI, and accruing the week for use the following year. Four Seasons cannot carry your week forward for you.

N.B. Owners of the Flex B period may only request weeks 9, 10, 11, 12, 44, 45, 46 & 47 once every three years for the purpose of exchange. They may, however, request the above week numbers every year if they are to be used solely at the Club.